

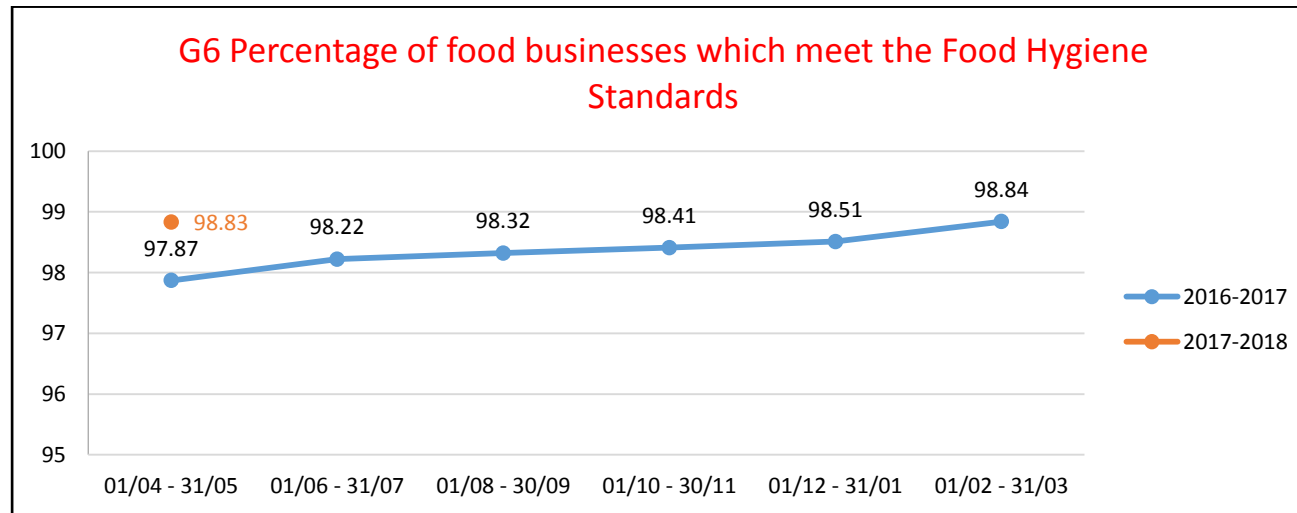
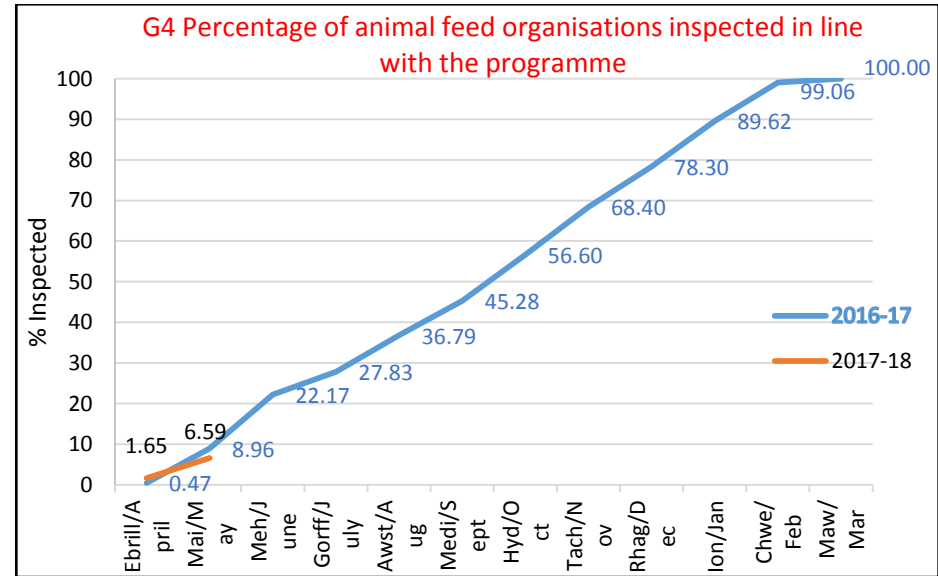
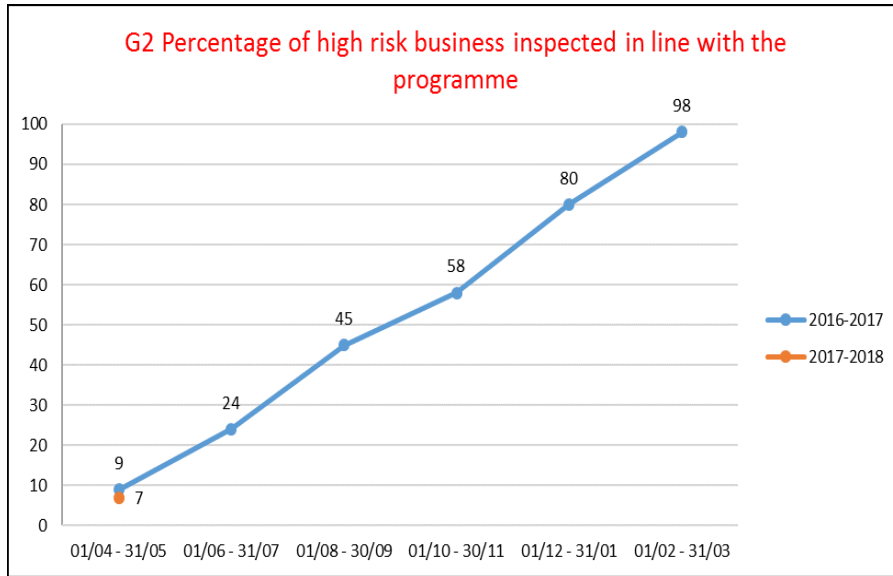
* = Lower figure is an improvement

Appendix I- Measures

Reference	Measure	15/16 Performance	16/17 Performance	Performance April-June 17/18
Integrated Transport Unit				
Cludiant01	Percentage of public transport journeys that are punctual	80 (on average)	92	96
Cludiant02	Percentage of customers satisfied with the bus service in general		4	8
Cludiant03	Percentage of customers satisfied with the commercial service		8	19
DFF1	Percentage of attendees who have learned to be safer on the roads as a result of the lesson/training	99 (on average)	100 (752/752)	100 (519/519)

Reference	Measure	14/15 Performance	15/16 Performance	16/17 Performance	Performance April-June 17/18
Public Protection Unit					
G1	Percentage of customers who responded to a survey and said that they were pleased with the level of service	97	99	96	100
G3	Percentage of Air Pollution Processes businesses inspected during the year	100	100	43	0
G5	Percentage of the substantial offences that were resolved through intervention from Public Protection	88	86	89	57
G7	Average number of days taken to determine a taxi licence application	-	-	8	10.24

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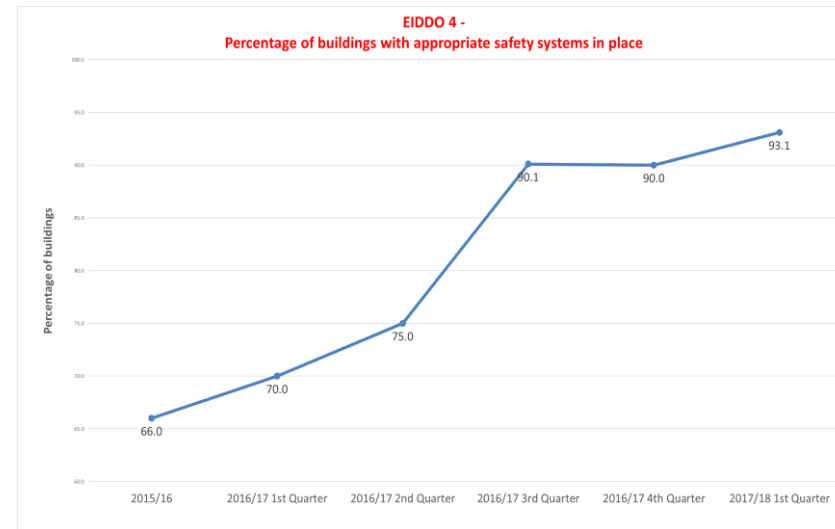
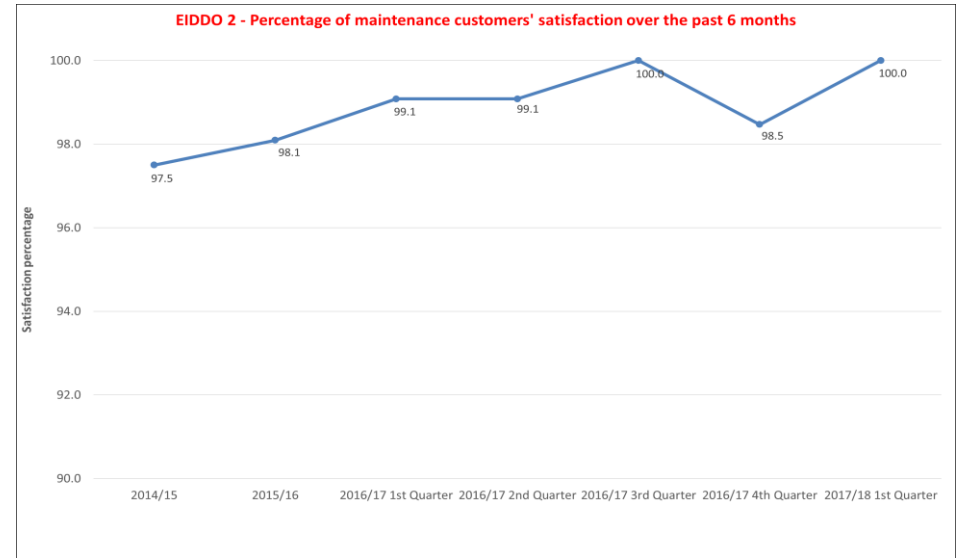
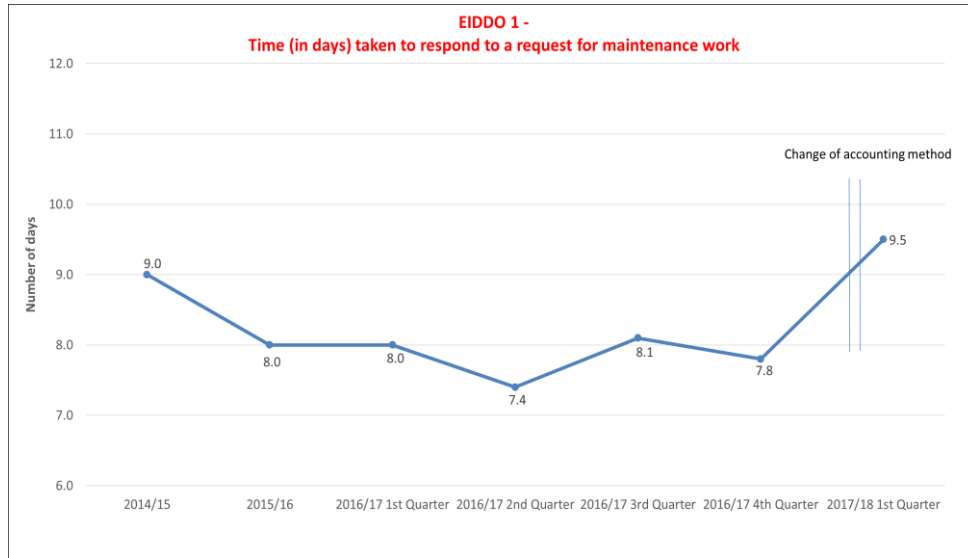


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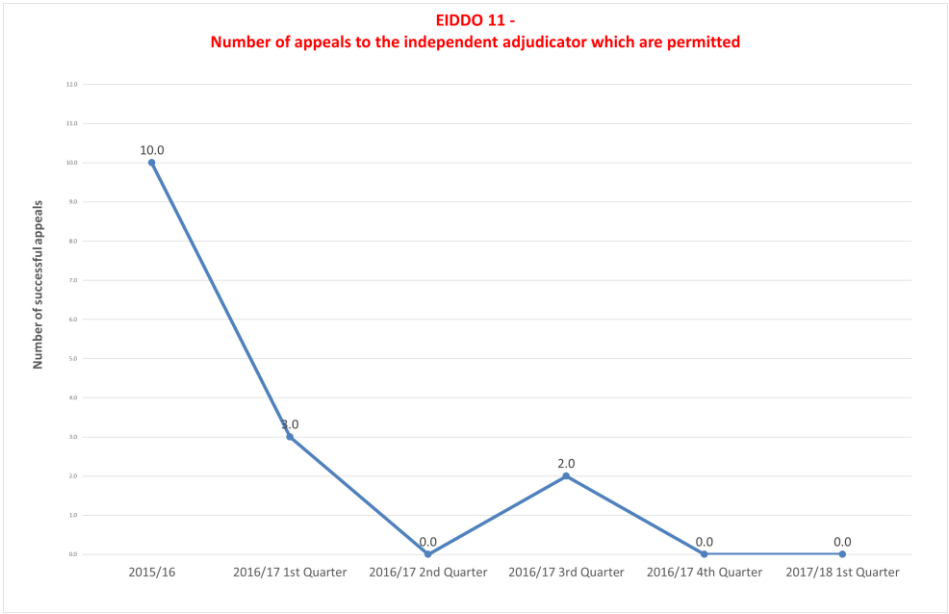
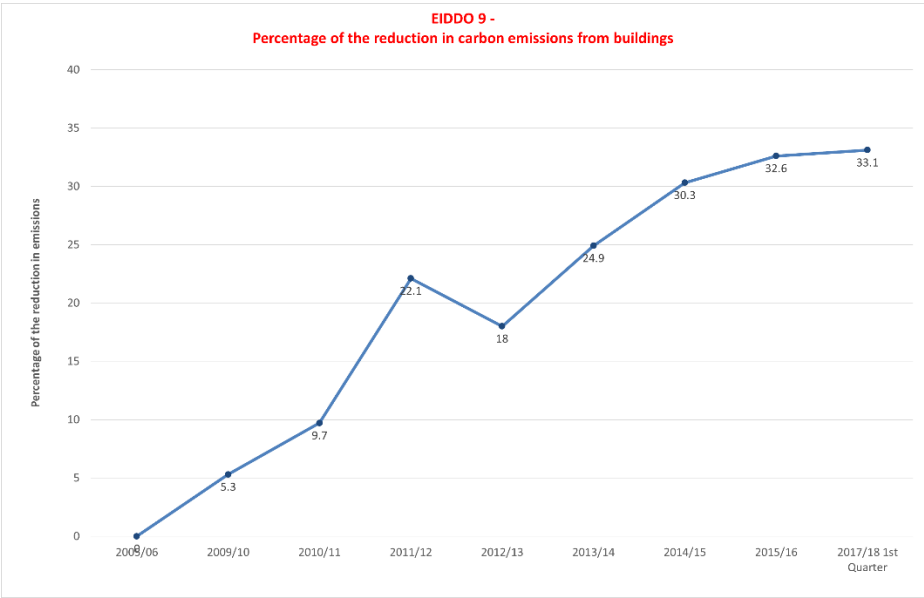
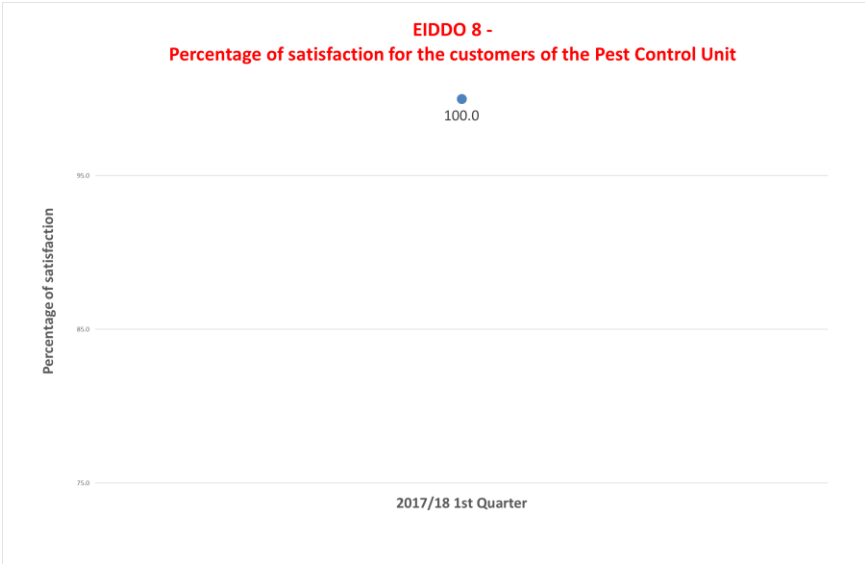
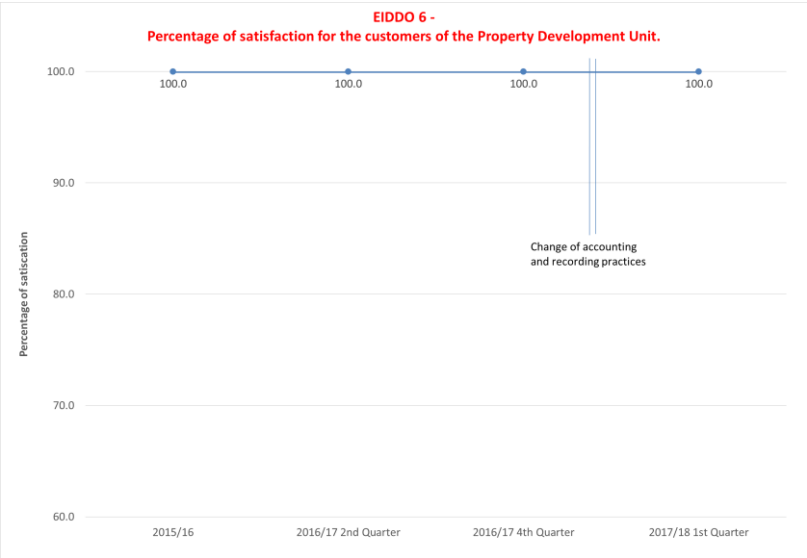
Reference	Measure	14/15 Performance	15/16 Performance	16/17 Performance	Performance April-June 17/18
Planning and Environment Unit					
C1	Percentage of customers who stated that they were satisfied or very satisfied with the level of the Planning service	-	88.68	89.13	90.00
C2	Average time taken to decide all applications (Days)		60.00	59.26	61
C6	Average time taken to resolve Enforcement cases (Days)		164	122.6	92
C5	Percentage of planning applications determined that were approved	93.28	90.33	90.85	93.75
C8	Average time the enforcement cases solved within 12 weeks have taken to be solved (number of days)			23.93	23
C9	Reach a key step in the process of preparing the Joint Local Development Plan. Consider responses to the Consultation on the Deposit Plan. Submit the Joint Local Development Plan to Welsh Government			33.20%	100%
C10	Percentage of affordable housing granted with housing planning applications	-	-	-	50%

* = Lower figure is an improvement

Measures for the Corporate Property Unit



* = Lower figure is an improvement



* = Lower figure is an improvement